

**BellSouth Telecommunications, Inc**

333 Commerce Street  
Suite 2101  
Nashville, TN 37201-3300

guy.hicks@bellsouth.com

\*04 AUG 9 PM 4 01

August 9, 2004

 TN REGULATORY AUTHORITY  
DOCKET ROOM

**Guy M. Hicks**

General Counsel

615 214 6301

Fax 615 214 7406

**VIA HAND DELIVERY**

Hon. Pat Miller, Chairman  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243

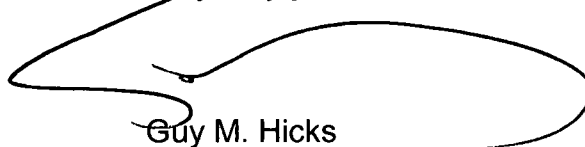
Re: *Docket to Establish Generic Performance Measurements, Benchmarks  
and Enforcement Mechanisms for BellSouth Telecommunications, Inc.*  
Docket No. 01-00193

Dear Chairman Miller:

Consistent with the terms of the Settlement Agreement relating to performance measurements approved by the Authority in this proceeding, BellSouth is filing fifteen copies of a Notification Report for the September 2004 data month and a Preliminary Notification Report for the data month of October 2004. These Reports are being filed for informational purposes with all of the state public service commissions in BellSouth's nine-state region.

Copies of the enclosed are being provided to counsel of record. Thank you for your assistance in this regard.

Very truly yours,



Guy M. Hicks

GMH ch



BellSouth Telecommunications, Inc  
Legal Department  
1025 Lenox Park Boulevard  
Suite 6C01  
Atlanta, GA 30319-5309

bennett.ross@bellsouth.com

Bennett L. Ross  
General Counsel - Georgia

404 986 1718  
Fax 404 986 1800

August 2, 2004

**RECEIVED**

AUG 02 2004

EXECUTIVE SECRETARY  
G.P.S.C.

**DELIVERED BY HAND**

Mr. Reece McAlister  
Executive Secretary  
Georgia Public Service Commission  
244 Washington Street, S.W.  
Atlanta, Georgia 30334-5701

Re: *Performance Measurements for Telecommunications Interconnection,  
Unbundling and Resale; Docket No. 7892-U*

Dear Mr. McAlister:

Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") is filing a Notification Report for the September 2004 data month and a Preliminary Notification Report for the data month of October 2004. These proposed changes will be discussed at the August 6, 2004 industry conference call.

There are two additional items that BellSouth would like to bring to the attention of the Commission and the parties. First, in its April 2004 Data Notification filed on March 1, 2004, BellSouth provided notice of its proposal to produce a single data set for each sub-metric for those CLECs that have multiple OCNs, with the exception of reports for which the SQM expressly requires that data be reported at the OCN level. This change, which was Item No. 7 on the Proposed April 2004 Data Notification list, was not implemented completely for certain Louisiana MSA level reports. BellSouth will make additional changes with October 2004 data to correct this problem.

Second, in its May 2004 Data Notification filed on April 1, 2004, BellSouth provided notice of removing LNP Missed Installation Appointment data from the SQM Report because it is not part of the North Carolina SQM (Item No. 3). This change was not made with May 2004 data but will be implemented with July 2004 data.

Mr. Reece McAlister  
August 2, 2004  
Page 2

Enclosed herein please find an original and seventeen (17) copies, as well as an electronic version, of these Data Notification Reports. I would appreciate your filing same in the above-referenced docket and returning the two (2) extra copies stamped "filed" in the enclosed stamped, self-addressed envelopes.

Thank you for your attention to this matter.

Yours very truly,



Bennett L. Ross

BLR:nvd  
Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail)  
Mr. Patrick Reinhardt (w/enclosure) (via electronic mail)  
Parties of Record (w/enclosure) (via electronic mail)

545523/545908/545909

# RECEIVED

AUG 02 2004

## PROPOSED SEPTEMBER 2004 DATA NOTIFICATION

EXECUTIVE SECRETARY

G.P.S.C.

BellSouth is considering making the changes described in this document to generate results for the September 2004 data month. Results for the September 2004 data month will be posted as follows:

Preliminary results    October 20, 2004  
Final results            November 1, 2004

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement (SQM) Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

### Ordering Measurements

(1) *Affected Measures:* O7 & O-11

*Description of Change:* Currently, a CLEC is allowed to send a new LSR without changing the company code, PON and version to replace an LSR that was fatally rejected. BellSouth is using the date and time of the receipt of the fatal reject to determine the report period of the LSR instead of the date and time of the receipt of the corrected LSR. In addition, in some cases Bellsouth is using the date and time of the receipt of the latest version of the LSR instead of the actual version being measured. BellSouth proposes to correct this problem by utilizing the last date and time received for each version of the LSR for these measures. This proposed change was Item (1) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5467)

*Impact of Change:* For May 2004 data, the O-11 Partial-Mechanized denominator would decrease by 3 records and the result would increase by .01%. Fully Mechanized results would increase by .11% with a decrease of 10 records from the denominator. For manual results, a total of 52 records would be removed from the denominator, which would cause a .95% increase in the result.

### Provisioning Measurements

(2) *Affected Measures:* P-1 (Florida only)

*Description of Change:* Currently, CLEC data for EELs are not being reported in the Florida Held Order Interval Report because the code is not designed to identify Florida orders for this sub-metric. BellSouth proposes to correct this problem. This proposed change was Item (2) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5317)

*Impact of Change:* For March 2004, there were 6 held orders for EELs averaging 9.6 days.

- (3) *Affected Measures:* P-5 (All States)  
P-2A (Florida, Georgia, Kentucky, and Tennessee)  
P-2B (Florida, Georgia, Kentucky, South Carolina, and Tennessee)  
P-2 & P-10 (Alabama, Louisiana, Mississippi, North Carolina, and South Carolina)  
P-8 (Louisiana)  
P-9 (North Carolina)

*Description of Change:* Currently, conversion orders associated with denial and restoral activities that are created to permit a CLEC to acquire a customer whose service has been denied by BellSouth are being counted as Non-Mechanized orders. BellSouth proposes to classify the orders as Mechanized when they result from a mechanized LSR. This proposed change was Item (3) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5419)

*Impact of Change:* For April 2004, ACNI in Tennessee for UNE-P would increase from 95.94% to 95.96%. For Non-Mechanized, UNE-P would decrease from 26% to 22.9%

- (4) *Affected Measures:* P-11 (Florida, Georgia, Kentucky, and Tennessee)

*Description of Change:* Currently, the data used to calculate the mechanized SOA only includes orders where both provisioning completion and final completion through billing occur in the same month. This measure should include all orders where provisioning is completed in the reporting period regardless of when final completion through billing occurs. BellSouth proposes to correct this problem. This proposed change was Item (4) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5430)

*Impact of Change:* For April 2004, the regional UNE results would change from 96.32% to 96.78%. For the same period, Resale would change from 96.22% to 98.91% and UNE-P would change from 96.44% to 96.22%.

- (5) *Affected Measures:* P-13B

*Description of Change:* Currently, when an LSR generates multiple trigger orders, PMAP assigns the date that the last trigger order was completed as the completion date for all telephone numbers on the LSR. BellSouth proposes to use the date that each trigger order was completed as the completion date for all telephone numbers on that order. This proposed change was Item (5) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5431)

*Impact of Change:* BellSouth's performance was understated by approximately 1.5%.

#### **Billing Measurements**

- (6) *Affected Measures:* B-10 (Florida, Georgia, Kentucky, North Carolina, and Tennessee)

*Description of Change:* The Billing Disputes and Adjustments Tracking System (BDATS) recently began assigning a negative sign to the value of a few adjustments. These appear to be corrupt records to PMAP so they are not reflected in the data. The records are valid and should not have the negative sign. The source system has been corrected, but as a precaution BellSouth proposes to change the PMAP code to capture such records should this condition reoccur. This proposed change was Item (6) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5387)

*Impact of Change:* For April 2004, in Florida, three of 792 (0.11%) records from BDATS reflected negative adjustment amounts.

#### **Collocation Measurements**

- (7) *Affected Measures:* C-2 (Florida and Tennessee only)

*Description of Change:* BellSouth proposes to correct the benchmark for C-2 – Virtual Augment – Without Additional Space from 45 Calendar Days to 60 Calendar Days as required by the SQM. This proposed change was Item (7) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5330)

*Impact of Change:* For May 2004, the reported Virtual Augment would have been within the benchmark.

- (8) *Affected Measures:* C-3 (Florida and Tennessee only)

*Description of Change:* BellSouth proposes to change from 2 levels of disaggregation to 6 levels of disaggregation consistent with the SQM. This proposed change was Item (8) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5331)

*Impact of Change:* For May 2004, there would be no change to the overall results as there were no missed due dates.

### **Special Access Measurements**

- (9) *Affected Measures:* SA-2 (Florida and Georgia only)

*Description of Change:* Currently, BSLD data is not displayed on the Aggregate Reports. BellSouth proposed to display the BSLD column for Florida and Georgia. This proposed change was Item (9) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5335)

*Impact of Change:* None.

- (10) *Affected Measures:* SA-3 (Tennessee only)

*Description of Change:* Currently, the Tennessee Aggregate Special Access Offered vs. Requested Due Date - Distribution report is not being populated. BellSouth proposes to display the data for the Tennessee Aggregate Special Access Offered vs. Requested Due Date - Distribution report as required by the SQM. This proposed change was Item (10) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5399)

*Impact of Change:* None.

- (11) *Affected Measures:* SA-1 (Florida, Georgia, and Tennessee)

*Description of Change:* Currently, the percentage reported does not reflect FOCs sent on the same day that the ASR was received. Consistent with the SQM, these FOCs should be included and BellSouth proposes to correct the report. This proposed change was Item (11) on the Preliminary September Data Notification filed on July 1, 2004. (RQ5492)

*Impact of Change:* For April 2004, in Georgia, the 12-Month results would change from 81.28% to 96.21%.

## **PRELIMINARY OCTOBER 2004 DATA NOTIFICATION**

BellSouth is considering making the changes described in this document to generate results for the October 2004 data month. Results for the October 2004 data month will be posted as follows:

Preliminary results    November 22, 2004  
Final results            November 30, 2004

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement (SQM) Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

### **Ordering Measurements**

- (1) *Affected Measures.* O-7, O-8, O-9 & O-11

*Description of Change:* Currently, when a non-mechanized LSR is received with an inbound timestamp in eastern time and the outbound timestamp is in central time, PMAP is miscounting the duration as either a negative duration or a duration that is one hour less than the actual duration. BellSouth proposes to update PMAP code to normalize all inbound timestamps to central time (RQ5601)

*Impact of Change:* For May 2004, in Georgia, for O-11, 2 of 5801 (0.03%) non-mechanized LSRs with a negative interval were reported as misses. For O-9, 3 of 3510 (0.09%) non-mechanized LSRs were reported as met but should have been reported as misses.

### **Provisioning Measurements**

- (2) *Affected Measures:* P-11 (Florida, Georgia, North Carolina, and Tennessee)

*Description of Change.* Currently, BellSouth is incorrectly omitting UNE ISDN PRI Ports from this measure. BellSouth proposes to correct this problem by adding the UNE ISDN PRI Port product to the UNE disaggregation. (RQ5333)



*Impact of Change:* No orders were received from January 2004 - May 2004 data therefore, no records exist.

- (3) *Affected Measures:* P-11 (Florida, Georgia, and Tennessee)

*Description of Change:* Currently, BellSouth is excluding CLEC initiated denial and restoral orders from the Mechanized SOA measure. BellSouth proposes to include these orders in the measure. (RQ5499)

*Impact of Change:* For April 2004, the regional result for the UNE-P disaggregation would change from 97.51% to 97.53%, (.02%). For the same month, the result for Resale would change from 96.29% to 96.37% (.08%)

- (4) *Affected Measures:* P-13, P-13B, P-13C & P-13D

*Description of Change:* Currently, BellSouth is manually loading data for the LNP measures into the warehouse. With the implementation of a recent Encore Release, the data can now be produced via mechanization. BellSouth proposes to migrate the LNP measures into the warehouse and produce them mechanically. (RQ5533)

*Impact of Change:* None.

- (5) *Affected Measures:* P-1, P-2B/P-2, P-3, P-4A/P-4, P-4B (Georgia), P-5, & P-9

*Description of Change:* Currently, some official BellSouth orders are being reported as part of the Retail Design Analog, when they should actually be excluded from these measures. BellSouth proposes to modify the code to exclude these official BellSouth orders consistent with the SQM. (RQ5560)

*Impact of Change:* For May 2004, in Georgia PMIA, the Retail Design result would increase by 0.13% and the Residence Business Design would increase by .01%.

- (6) *Affected Measures:* P-6B (Louisiana only)

*Description of Change:* Currently, the MSA level reports for this measure are reporting the data for Local Number Portability (LNP) in all disaggregations shown. PMAP is also generating extra disaggregations including INP Standalone, LNP Standalone and No Number Portability. BellSouth proposes to discontinue these extra disaggregations and the repetition of data. (RQ5592)

*Impact of Change:* None.

### **M&R Measurements**

(7) *Affected Measures:* MR-2

*Description of Change:* Currently, BellSouth includes the circuit identifier for the SLC (pair gain) digital pipe, in the line count for retail DS1 service. These circuit identifiers represent BellSouth internal circuits, which should be excluded from the retail line count. For clarification, the individual services riding within the SLC digital pipe are being properly assigned to the appropriate line count. BellSouth proposes to exclude these internal records consistent with the SQM. (RQ5435)

*Impact of Change:* For March 2004, the DS1 retail analog Customer Trouble Report Rate will be increased by the following percentages:

<b><u>State</u></b>	<b><u>% Increase</u></b>
Louisiana	0.02%
Mississippi	0.02%
Kentucky	0.01%
North Carolina	0.01%
Alabama	0.01%
South Carolina	0.00%
Florida	0.00%
Georgia	0.00%
Tennessee	0.01%

(8) *Affected Measures:* MR-2

*Description of Change:* Currently, BellSouth includes some records that are pseudo circuits used for billing purposes only. BellSouth proposes to exclude such records consistent with the SQM. (RQ5517)

*Impact of Change:* For March 2004, Georgia Design Bellsouth CTRR would increase from .025% to .026% and Georgia BellSouth Business, Residence and Design CTRR will increase from 1.55% to 1.56%.

### **Billing Measurements**

(9) *Affected Measures:* B-10 (Florida and Tennessee only)

*Description of Change:* Currently, escalated Billing Adjustment Requests (BARs) are not included in the calculation of this measure. BellSouth proposes to include the interval from the receipt to the point of escalation as the interval for these records and to include these items in the calculation of the measure. (RQ5358)

*Impact of Change:* For June 2004, 3002 of 51,218 (5.86%) total Billing Adjustment Requests (BARs) received were in escalated status.

**PARTIES OF RECORD**

**Docket No. 7892-U**

Kristy R. Holley, Division Director  
Consumers' Utility Counsel  
2 Martin Luther King, Jr. Drive  
Suite 356, East Tower  
Atlanta, GA 30334-4600  
404-656-3982 (o)  
[kristy.holley@cuc.oca.ga.us](mailto:kristy.holley@cuc.oca.ga.us)

Newton M. Galloway, Esquire  
Galloway & Lyndall, LLP  
The Lewis-Mills House  
406 North Hill Street  
Griffin, GA 30223  
770-233-6230 (o)  
[ngalloway@gallyn-law.com](mailto:ngalloway@gallyn-law.com)

Suzanne W. Ockleberry, Esquire  
AT&T  
1200 Peachtree Street, NE  
Suite 8100  
Atlanta, GA 30309  
404-810-7175 (o)  
[sockleberry@att.com](mailto:sockleberry@att.com)

Walt Saprnov, Esquire  
Gerry & Saprnov, LLP  
Three Ravinia Drive  
Suite 1455  
Atlanta, GA 30346-2131  
770-395-9100 (o)  
[info@gstelecomlaw.com](mailto:info@gstelecomlaw.com)

Charles V. Gerkin Jr., Esquire  
Attorney at Law  
Suite 313  
3939 LaVista Road  
Tucker, GA 30084  
770-414-4206 (o)  
[charles.gerkin@comcast.net](mailto:charles.gerkin@comcast.net)

Frank B. Strickland, Esquire  
Strickland Brockington & Lewis  
[Counsel for e.spire]  
Midtown Proscenium – Suite 2000  
1170 Peachtree Street, N.E.  
Atlanta, GA 30309  
404-885-5741 (o)  
[fbs@sbllaw.net](mailto:fbs@sbllaw.net)

Mr. John P. Silk  
Georgia Telephone Association  
1900 Century Boulevard, Suite 8  
Suite 8  
Atlanta, GA 30345  
404-321-5368 (o)  
[jsilk@gta.org](mailto:jsilk@gta.org)

Daniel S. Walsh, Esquire  
Attorney General Office  
Department of Law–State of Georgia  
40 Capitol Square, S.W.  
Atlanta, GA 30334-1330  
404-657-2204 (o)  
[dan.walsh@law.state.ga.us](mailto:dan.walsh@law.state.ga.us)

Stephen S. Melnikoff, Esquire  
General Attorney – Regulatory Law Office  
U. S. Army Legal Services Agency  
Department of the Army  
901 N. Stuart Street, Suite 700  
Arlington, VA 22203-1837  
703-696-1643 (o)  
[stephen.melnikoff@hqda.army.mil](mailto:stephen.melnikoff@hqda.army.mil)

Charles F. Palmer, Esquire  
Troutman Sanders LLP  
5200 NationsBank Plaza  
600 Peachtree Street, NE  
Atlanta, GA 30308-2216  
404-885-3402 (o)  
[charles.palmer@troutmansanders.com](mailto:charles.palmer@troutmansanders.com)

Peter C. Canfield, Esquire  
Dow Lohnes & Albertson  
One Ravinia Drive, Suite 1600  
Atlanta, GA 30346  
770-901-8800 (o)  
[pcanfield@dlalaw.com](mailto:pcanfield@dlalaw.com)

Anne F. Gerry, Esquire  
Arnall Golden & Gregory, LLP  
[Counsel for Broadslate, NorthPointe]  
2800 One Atlantic Center  
1201 West Peachtree Street  
Atlanta, GA 30309  
404-873-8536 (o)  
[anne.gerry@agg.com](mailto:anne.gerry@agg.com)

D. Mark Baxter, Esquire  
Thomas M. Browder, III, Esquire  
Stone & Baxter, LLP  
577 Mulberry Street  
Suite 1111  
Macon, GA 31201  
478-750-9898 (o)  
[mbaxter@stoneandbaxter.com](mailto:mbaxter@stoneandbaxter.com)  
[tbrowder@stoneandbaxter.com](mailto:tbrowder@stoneandbaxter.com)

David I. Adelman, Esquire  
Charles B. Jones III, Esquire  
Hayley B. Riddle, Esquire  
Sutherland, Asbill & Brennan LLP  
999 Peachtree Steet, N.E.  
Atlanta, GA 30309-3996  
404-853-8206 (o)  
[Counsel for ITC^DeltaCom, WorldCom]  
[david.adelman@sablaw.com](mailto:david.adelman@sablaw.com)  
[clay.jones@sablaw.com](mailto:clay.jones@sablaw.com)  
[hayley.riddle@sablaw.com](mailto:hayley.riddle@sablaw.com)

Nanette S. Edwards, Esquire  
Regulatory Attorney  
ITC^DeltaCom  
4092 S Memorial Parkway  
Huntsville, AL 35802  
256-382-3856 (o)  
[nedwards@itcdeltacom.com](mailto:nedwards@itcdeltacom.com)

William R. Atkinson, Esquire  
Sprint Communications Company L.P.  
3065 Cumberland Boulevard  
Mailstop GAATLD0602  
Atlanta, GA 30339  
404-649-4882 (o)  
[bill.atkinson@mail.sprint.com](mailto:bill.atkinson@mail.sprint.com)

Genevieve Morelli, Esquire  
Andrew M. Klein, Esquire  
Kelley Drye & Warren LLP  
[Counsel for KMC Telecom]  
1200 Nineteenth Street, N.W.  
Washington, DC 20036  
202-877-1257 (o)  
[gmorelli@kelleydrye.com](mailto:gmorelli@kelleydrye.com)  
[aklein@kelleydrye.com](mailto:aklein@kelleydrye.com)

Mark M. Middleton, Esquire  
Mark M. Middleton, P.C.  
1100 Spring Street, Suite 380  
Atlanta, GA 30309  
404-806-0808 (o)  
[Counsel for CTAG]  
[mark@middletonlaw.net](mailto:mark@middletonlaw.net)

Charles A. Hudak, Esquire  
Friend, Hudak & Harris, LLP  
Three Ravinia Drive, Suite 1450  
Atlanta, GA 30346-2131  
770-399-9500 (o)  
[Counsel for Time Warner Telecom]  
[chudak@fh2.com](mailto:chudak@fh2.com)  
[robin.jackson@twtelecom.com](mailto:robin.jackson@twtelecom.com)  
[carolyn.marek@twtelecom.com](mailto:carolyn.marek@twtelecom.com)

Dulaney L. O'Roark III, Esquire  
MCI, Inc.  
Concourse Corporate Center Six  
6 Concourse Parkway, Suite 3200  
Atlanta, GA 30328  
[Counsel for WorldCom, Inc.]  
770-284-5498 (o)  
[de.oroark@mci.com](mailto:de.oroark@mci.com)

Eric J. Branfman, Esquire  
Swidler & Berlin  
3000 K Street, N.W.  
Suite 300  
Washington, DC 20007  
202-945-6940 (o)  
[ebranfman@swidlaw.com](mailto:ebranfman@swidlaw.com)

William Bradley Carver, Esquire  
Alston & Bird LLP  
One Atlantic Center  
1201 West Peachtree Street  
Atlanta, GA 30309-3424  
404-881-7000 (o)  
[bcarver@alston.com](mailto:bcarver@alston.com)

Charles E. Watkins, Esquire  
Senior Counsel  
Covad Communications Company  
1230 Peachtree Street, N.E., 19<sup>th</sup> Floor  
Atlanta, GA 30309  
404-942-3492 (o)  
[gwatkins@covad.com](mailto:gwatkins@covad.com)  
[jbell@covad.com](mailto:jbell@covad.com)

Rose Mulvany Henry, Esquire  
Birch Telecom of the South, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108  
[Counsel for Birch Telecom]  
816-300-3000 (o)  
[rmulvany@birch.com](mailto:rmulvany@birch.com)

Margaret Ring, Esquire  
Director Regulatory  
& Governmental Affairs  
Network Telephone  
815 South Palafox Street  
Pensacola, FL 32501  
[Counsel for Network Telephone]  
[margaret.ring@networktelephone.net](mailto:margaret.ring@networktelephone.net)

## CERTIFICATE OF SERVICE

I hereby certify that on August 9, 2004, a copy of the foregoing document was served on the following parties, via the method indicated:

☐ Hand  
☐ Mail  
☐ Facsimile  
☐ Overnight  
☒ Electronic

Martha M. Ross-Bain  
AT&T  
1200 Peachtree Street, Suite 8100  
Atlanta, Georgia 30309  
[rossbain@att.com](mailto:rossbain@att.com)

☐ Hand  
☐ Mail  
☐ Facsimile  
☐ Overnight  
☒ Electronic

Henry Walker, Esquire  
Boult, Cummings, et al.  
P. O. Box 198062  
Nashville, TN 37219-8062  
[hwalker@boultcummings.com](mailto:hwalker@boultcummings.com)

☐ Hand  
☐ Mail  
☐ Facsimile  
☐ Overnight  
☒ Electronic

Jon E. Hastings, Esquire  
Boult, Cummings, et al.  
P. O. Box 198062  
Nashville, TN 37219-8062  
[jhastings@boultcummings.com](mailto:jhastings@boultcummings.com)

☐ Hand  
☐ Mail  
☐ Facsimile  
☐ Overnight  
☒ Electronic

Charles B. Welch, Esquire  
Farris, Mathews, et al.  
618 Church St., #300  
Nashville, TN 37219  
[cwelch@farrismathews.com](mailto:cwelch@farrismathews.com)

☐ Hand  
☐ Mail  
☐ Facsimile  
☐ Overnight  
☒ Electronic

Dana Shaffer, Esquire  
XO Communications, Inc.  
105 Malloy Street  
Nashville, TN 37201  
[dshaffer@xo.com](mailto:dshaffer@xo.com)

A handwritten signature in black ink, appearing to read 'Dana Shaffer', is written over a horizontal line.